



TENDER 2024_02_ESMOL “ CONCESSION OF SCHOOL RESTAURANT AND CATERING FOR EVENTS”

Questions, received on 07/05/2024

Q. 3 Regarding technical maintenance responsibilities, could you please confirm whether the cost lies with the service provider or the contracting authority?

Daily cleaning and maintenance shall be carried out by the Contractor: This refers to those maintenance tasks to keep the equipment in optimal condition (cleaning, greasing, adjustment, calibration, etc.) and the contractor is responsible for the replacement of parts whose value does not exceed 150€.

The annual maintenance, repairs and replacements of parts or large equipment and appliances exceeding 150€, etc. will be carried out by the contracting authority (or failing that, by the REGIE).

The maintenance of pipelines, supply networks (light, gas, water, etc.) and fixed installations shall also be carried out by the contracting authority.

Q4. Concerning the badge system, we would like to inquire about the party responsible for covering the cost of the next badge. Is it the students or the school?

Badges must meet the technical requirements described in the specifications. Which will be purchased by the contractor and subsequently paid by the students at the time of registration as a user of the canteen (only one), in addition to the credit for consumption that is charged.

In case a student loses his/her badge and requests a new card, the replacement badge may be charged as well.

Q5. In the tender, there is a mention of 'Guarantee.' Could you kindly elaborate on this term? Are you referring to the conventional warranty, or does it entail additional aspects? Further clarification on this matter would be greatly appreciated

As defined in clause 2.14 of the technical specifications, the contractor shall lodge an economic guarantee in order to be able to deal with cases of negligence, damage, damage, imposition of penalties or penalties (see section VI). Penalties) for non-compliances by the contractor.

If, at the end of the performance of the contract, such disagreements do not occur as a result of proper performance by the contractor, the contracting authority shall, however, return the Contractor in full (or the resulting part).

To answer the question, this is indeed a conventional warranty.